



THE ETIQUETTE OF RELAXATION

Spa Tips to help you to get the most from your relaxing spa experience...

Our spa is open daily from **10.00am to 8.00pm**

For inquiries and reservation, please visit our spa or dial extension 623.
Advance reservation is advice.

So that you may fully enjoy your Spa experience, we suggest you arrive 10 minutes prior to your scheduled appointment. All appointments will begin and end on time. Arriving late may require us to cancel or reduce the length of service with full charges applied so the next guest will not be delay.

We require 50% deposit of the service price. We also request a 4 hour cancellation notice on all spa services. A no show or missed appointments cancelled less than 4 hours in advance will be charged 100% of the full rate.

All prices are subject to change without notice.

Wear whatever you feel comfortable in however we provide you with disposable underwear, bathrobes and slippers. We do suggest that all valuables be left in your guestroom or at home. We cannot be responsible for loss or damage.
Please alert your therapist if you are pregnant, have any medical conditions or having your menstruation.

Please respect the quiet and privacy need of other spa guest by lowering your voice and turning off your mobile phone. Smoking and consumption of alcohol in spa is not permitted. Although we do our best to anticipate your needs, everyone is different. Please let your therapist know if there is any way that she can improve your treatment or comfort, for example: heavier or lighter massage pressure, an extra towel, etc. We welcome your feedback, so please fill in a guest questionnaire following your treatment.

